Terms and Conditions

Last Updated: 05/11/2024

1. Acceptance of Terms

By accessing and using Rustiriko's services, you agree to comply with and be bound by these Terms and Conditions. We reserve the right to modify these terms at any time. Continued use of our services after changes implies acceptance of the new terms.

These Terms and Conditions of Use ("Terms" or "Terms and Conditions") govern your use of the https://www.rustiriko.com.au website, our Rust servers, our digital VIP service, all content and software associated with our service, or any other service (each, or collectively, the "Service") provided by Rustiriko ("Rustiriko", "us", "we", or "our").

2. Services Provided

Rustiriko offers hosting services for Rust game servers, including optional VIP subscriptions, which allow queue bypasses. VIP subscriptions are non-transferable, tied to a single SteamID64, and specific to individual servers.

3. Account Terms

You must be at least 16 years old or the age of majority in your state or territory to use our Service. If you are under 16, you may use our Service only with parental or guardian consent and under their account.

You are responsible for maintaining the security of your account. Rustiriko cannot be held liable for any loss or damage from your failure to comply with this security obligation.

You must provide a valid email address and any other requested information to complete the signup process. Your login may only be used by one person – shared logins are not permitted.

4. VIP Subscriptions

- Payment and Cancellation: VIP subscriptions are billed on a recurring basis. You
 authorize Rustiriko to charge your provided payment method for each billing cycle.
 Cancellations can be made through our members portal, with access retained until the
 end of the current billing cycle.
- **Restrictions**: Subscriptions are limited to one SteamID64 and are non-transferable. VIP access is server-specific, requiring separate purchases for each desired server.
- Price Changes: We reserve the right to change our subscription plans or adjust pricing at any time. Any changes will apply from the start of your next billing cycle, and we will provide notice of such changes.

- Subscription Length: VIP subscriptions are valid for 30 days from the date of purchase.
- Refunds: Subscription fees are non-refundable, and there are no refunds or credits for partially used periods.
- Automatic Renewal: By purchasing a VIP subscription, you acknowledge that you will be subscribed to a recurring renewal subscription fee as stated on the checkout page before your purchase is confirmed.

5. Privacy

Personal information provided during transactions is managed according to our Privacy Policy and is only used for account management and customer support.

6. Conduct

Users must follow respectful conduct and refrain from cheating, harassment, or disruptive behaviors while on our servers. Violations may lead to account suspension or ban without refund.

VIP does not exempt players from adhering to our server rules. If we determine that you have violated our Server Rules and/or these Terms, we reserve the right, at any time without notice, to suspend or terminate your ability to connect to any of our servers with no refund provided.

7. Limitation of Liability

Rustiriko is not liable for losses incurred from downtime, gameplay issues, or unauthorized access. We provide no warranty that services will be uninterrupted or error-free.

8. Dispute Resolution

For any concerns, please contact us at support@rustiriko.com. We strive to address disputes promptly, though some matters may need resolution via third-party arbitration.

9. Governing Law

These Terms and Conditions are governed by Australian law, with disputes resolved under its jurisdiction.

10. Changes to the Service

Rustiriko reserves the right to modify or discontinue, temporarily or permanently, any part of the Service with or without notice. We shall not be liable to you or any third party for any modification, suspension, or discontinuance of the Service.

11. Intellectual Property

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service without express written permission from Rustiriko.

12. Communication

By using our Service, you consent to receive communications from us electronically. We may communicate with you by email, by posting notices on our website, or by posting notices on Discord. You agree that all agreements, notices, disclosures, and other communications we provide electronically satisfy any legal requirement that such communications be in writing.

13. Terms and Conditions Complaints and Enquiries

If you have any queries or complaints about our Terms and Conditions or Privacy Policy, please contact us at:

Rustiriko

Email: support@rustiriko.com

Discord: https://discord.com/dv8eBSpe